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"Scale faster, achieve financial goals, and gain a competitive advantage with more cloud-like and flexible infrastructure solutions across a global data center platform."
Letter from the CEO

2021 was an important year in Cyxtera’s history. In our first year as a public company, Cyxtera continued to execute on its business plan and showed solid growth while continuing to release innovative new solutions to deliver a more cloud-like and flexible experience to our customers.

We are excited about the opportunities ahead of us in 2022 and beyond as we expand our platform in key geographies and further our commitment to being responsible stewards of the environment and good partners to the communities in which we operate.

As a global leader in colocation and interconnection services, Cyxtera is committed to empowering customers and partners to build sustainable businesses, minimizing our own environmental footprint, fostering diverse and connected communities and increasing trust and transparency. We rely on an integrative approach to Environmental, Social and Governance (“ESG”) matters that prioritizes the needs of each of our stakeholders, including our customers, stockholders, employees, partners, the environment and society as a whole.

I am pleased to share this inaugural ESG Fact Sheet. This ESG Fact Sheet provides additional information on our initiatives and impact across all three of these areas. In addition, this ESG Fact Sheet includes data responsive to the relevant portions of the SASB Real Estate and SASB IT Services frameworks. We hope that this information will provide all our stakeholders a better understanding of how we seek to fulfil our mission to provide world-class solutions to our customers while leaving the world just a little bit better than we found it.

Thank you for your continued support.

NELSON FONSECA
President & Chief Executive Officer

OUR ESG STRATEGY IS BUILT ON THE FOLLOWING THREE TENETS:

Environmental Sustainability
Reduce Reliance on Energy-Intensive Resources
Empower Our Customers and Partners to Build Sustainable Businesses
Design Data Centers with the Environment in Mind

Social Impact
Foster a Culture of Diversity and Inclusion
Give Back to Our Community
Invest in Our Employees

Corporate Governance
Partner with Independent Oversight to Lead the Organization
Integrate ESG Across Our Entire Corporate Strategy
Strengthen Governance with Board Diversity

NELSON FONSECA
President & Chief Executive Officer
Cyxtera is a global leader in colocation and interconnection services, with a footprint of more than 60 data centers in over 30 markets.

Cyxtera provides best-in-class global colocation, rapid connectivity, and digital infrastructure built to meet the demands of modern enterprises and technology service providers.

Our deeply connected, intelligently automated global data center platform and robust partner ecosystem offer not only world-class performance, security, and reliability, but also a comprehensive portfolio of cloud-like and flexible technology solutions designed to deliver customer agility in today’s world of distributed hybrid IT. Cyxtera’s Class A common stock trades on the NASDAQ under the symbol CYXT, and our headquarters are located in Coral Gables, Florida.

We believe in bringing together our people, our products and our culture of innovation to leave the world just a little bit better than we found it. To achieve this, we rely on an integrative approach to Environmental, Social and Governance (“ESG”) matters that prioritizes the needs of each of our stakeholders, including our customers, stockholders, employees, partners, the environment, and society as a whole.

NOTABLE 2021 HIGHLIGHTS

- Full-Year Core Revenue Increased by $43.8M, 7.4% Y.O.Y.
- Customer Adoption of Cyxtera Digital Exchange Platform 56% Y.O.Y.
- Full-Year Interconnection Revenue Accounted for 11% of total revenue
- Introduced Cyxtera SmartCabs
  Provides customers with dedicated on-demand colocation cabinets complete with built-in power and integrated, configurable, core network fabric.
Introduction

Our objective is to provide continued transparency as we continue to develop our ESG practices in accordance with the three tenets described in this ESG Fact Sheet. To support transparent and clear communication, we have engaged in robust data gathering and reporting, using the investor-focused disclosure standards developed by the Sustainability Accounting Standards Board. Working with investor stakeholders, SASB has developed industry-specific standards to provide standardized disclosure on the industry-specific issues most important to investors.

The Nominating and Corporate Governance Committee of our Board of Directors provides oversight of our practices and reporting with respect to sustainability matters. In 2021, we established a governance framework to formally establish responsibilities for sustainability matters. Under this framework, an executive steering committee including our CEO, CFO and other key executives provides strategic direction for our sustainability efforts and approves and oversees the selection and implementation of specific sustainability initiatives by subject matter experts across our company.

This is our inaugural ESG Fact Sheet and was prepared in accordance with the Sustainability Accounting Standards Board (“SASB”) standard. In compiling this Fact Sheet, Cyxtera completed a SASB materiality assessment of those ESG topics relevant for businesses in our industry. Going forward, Cyxtera is focused not just on advancing its ESG efforts, but also on increasing transparency and communications concerning those efforts. Unless otherwise indicated, all data in this ESG Fact Sheet is as of December 31, 2021.

The disclosures within the SASB framework were prepared with the goal of developing future qualitative and quantitative reporting that will also align with industry best practices. By mapping our organizational programs against the SASB framework, Cyxtera’s sustainability efforts are now part of a broader set of organizational goals. Cyxtera is making meaningful progress within these SASB topics and plans to harvest countless other benefits indirectly resulting from improvements in these material ESG areas. Cyxtera has also included an ESG section in our most recent proxy.
Cyxtera believes it has a responsibility to serve, support and be transparent with our stakeholders, and, as part of this overall mission, is committed to effectively managing ESG issues. We believe that our focus on sustainability priorities can help drive sustainable business practices that are crucial to our long-term growth. While our core competency is data centers, Cyxtera is focused on delivering a superior customer experience, increasing shareholder value, serving our communities, and creating a workplace where talent can thrive as encapsulated by our values.
Sustainability

Cyxtera is committed to responsible environmental practices that include conservation of natural resources, pollution prevention, and reduction of waste. As climate change concerns become more prevalent, we recognize the need to comply with increased regulations and stricter environmental standards.

We are committed to minimizing the environmental impact of our operations. As a company committed to achieving 100% carbon neutrality, operating our global data center platform as efficiently as possible is a critical focus.

We are committed to developing environmental programs that harmonize our business needs with our responsibility to be good stewards of our planet.

HIGHLIGHTS OF OUR ENVIRONMENTAL SUSTAINABILITY EFFORTS AND ACCOMPLISHMENTS

Approximately 60% of Cyxtera’s data centers are designed to mitigate water consumption.

Approximately 53% Energy Mix: Non-Carbon Emitting

We have incorporated the evaluation of clean and renewable energy infrastructure and equipment for our existing footprint as well as for our data center expansions.

We have enabled rack level metering for nearly all our data center deployments so we can monitor and improve the power efficiency of our data centers.

Qualified Cyxtera energy professionals conduct regular inspections of our energy consumption and make recommendations to improve the energy efficiency of our operations.

Cyxtera is continuously exploring innovative ways to boost efficiency and minimize our environmental impact. In 2021, we announced a partnership with a leading renewable energy provider to advise, support, and accelerate our sustainability efforts, including through the installation of distributed generation systems at data centers across our existing footprint in North America and the development of next-generation data centers that leverage the latest environmentally friendly technologies and renewable energy sources.

We have invested in technological advancements focused on our service offerings in order to increase efficiencies, lower our operating costs, optimize capital expenditures, and add value for our customers. We are continuously researching and designing innovative ways to boost efficiency, such as utilizing high-efficiency electrical equipment including LED and motion detector lighting and high-efficiency HVAC units. With a view to increasing efficiency and reducing waste, we are continuing to digitize manual back office and financial center functions.

Data Centers
Utilizing high-efficiency electricity, including LEDs, motion detectors and HVAC units.

Energy Star Certified
of Cyxtera’s current data center footprint.

Approx. 46%

60+
At Cyxtera, we believe our most important asset is our people. We continually strive to use our knowledge, talents, and resources to improve the quality of life of our communities, customers, and workforce. By developing our strategy with a focus on improving social impact, we will continue to drive innovation in our industry.
Diversity, Equity & Inclusion

Our commitment to diversity, equity and inclusion enables us to better anticipate our clients’ needs, understand the challenges facing the communities we serve, drive innovation that propels our industry forward, and realize our purpose of leaving a world a little better than we found it.

We are committed to fostering and embracing diversity, equity and inclusion in the workplace, promoting a culture in which all employees have the opportunity to fully participate and are valued for their distinctive skills, experiences and perspectives. Cyxtera is committed to providing equal employment opportunities, and makes all recruiting, payment, performance and promotion decisions based on merit, without discrimination on the basis of gender, sexual orientation, age, family status, ethnic origin, nationality, disability or religious belief. We are proud to have a workforce that is diverse in background, knowledge, skill, and experience.

Our Board of Directors recognizes that a diverse workforce and a culture of equity and inclusion helps us compete more effectively, sustain success, and build long-term shareholder value. We encourage every one of our team members to form deeper relationships with those around them based on mutual respect, dignity, and understanding.

In 2018, a group of employees formed Women of Cyxtera, with the intention to bring together a community of women in this historically male-dominated industry and provide an outlet for fellowship, mentoring, growth, and recognition.

Cyxtera’s commitment to the LGBTQ+ community is reflected in our company’s policies. We offer same-sex domestic partner benefits and have a strong anti-discrimination policy. Cyxtera is also a supporter of veteran communities. We value the outstanding contributions veterans make to our overall business success.

COMPANY DIVERSITY
AS OF DECEMBER 31, 2021

- **Women Represented in Our Company**: 23%
- **Self-Identify As Racial / Ethnic Minorities**: 36%
- **Women Holding Senior Managerial Roles**: 28%
- **Minorities Holding Senior Managerial Roles**: 31%
We believe in investing in our team members, enabling them to develop their skills and advance their careers. Through Cyxtera University, our on-demand learning channel, our team members have access to homegrown and third-party learning tools and content. Through our Tuition Assistance Program, we reimburse eligible employees for tuition expenses incurred for classes and programs that maintain or improve the skills needed in their position. In early 2022, we launched the Cyxtera Leadership Development Program, a strategic initiative designed to identify and develop the next generation of our company leadership. Participants, who range from Vice Presidents to individual contributors, were selected based on their current outstanding performance, overall skill set and leadership potential. The goal of the program is to work with each selected employee to assess their current leadership skills and identify areas of focus and improvement to enable and empower their future career path.

We have begun to implement Human Capital Management (HCM) reporting and practices to enable our leaders to better hire talent and manage teams. These practices include standards for setting goals, performance evaluations, succession planning, and learning and development. We are committed to pay equity and regularly review our compensation model to ensure fair and inclusive pay practices.

In addition to base salary and benefits, Cyxtera employees participate in incentive plans that support our organizational philosophy of allowing employees to share in our corporation’s performance and success. Our executive compensation program is designed to attract, retain, and reward performance and align incentives with achievement of our strategic plan and both short- and long-term operating objectives.

Cyxtera conducts employee engagement surveys to gather information and feedback from our team members. We use a holistic organization-wide approach to respond to the results of the surveys, analyzing the data for potential actions that can be taken, including in the areas of leadership, communication, culture, inclusion, growth and development.
Health, Safety & Wellness

We are dedicated to ensuring the health and safety of our team members, customers, partners and suppliers. Our dedicated global health and safety function ensures that employees are trained on best practices to create a safe and healthy workplace for all. To ensure the health and wellbeing of our employees, we aim to provide a robust health and wellness package. We continually evolve our benefits plans to remain competitive and meet the needs of our workforce.

SOME OF THE VARIOUS BENEFITS WE OFFER INCLUDE:

- Competitive medical, dental and vision benefits
- Flexible spending and health savings accounts for both healthcare and dependent care
- Short- and long-term disability insurance
- Paid maternity and parental leave
- 401(k) retirement savings program, including company matching contributions
- Employee Assistance Program providing free counseling services
- Wellness incentives, including reimbursement for fitness memberships

Since the start of the COVID-19 pandemic in 2020 and throughout 2021, the health, safety, and wellness of Cyxtera’s employees and their families has been our highest priority. Our Leadership continues to monitor the health and safety of our employees in accordance with the U.S. Centers for Disease Control and Prevention (CDC) and World Health Organization (WHO) guidelines.

Community Involvement

We believe that investing in local communities to create social and economic outcomes is at the heart of generating social impact. We believe in giving back to the communities in which we live and work. We support and empower our employees’ efforts in their communities by providing opportunities to volunteer.

SOCIAL IMPACT

FOCUS ON CONNECTION, CULTURE AND COMMUNITIES

100%
Leadership Commitment to Diversity and Inclusion

43%
Gender and Ethnic Diversity at VP-Level and Above

62%
Gender and Ethnic Diversity in Leadership Development Program

50%
Year-Over-Year Growth in Hours of Employee Education

97%
Employee Participation in 401(k) Matching Program

10
Average Years of Tenure for Data Center Employees

14
Average Years of Tenure for Cyxtera Customers
Cyxtera is committed to achieving excellence in our corporate governance practices. We emphasize a culture of accountability and conduct our business in a manner that is fair, ethical, and responsible to earn the trust of our stakeholders.

Cyxtera has comprehensive corporate governance policies and structures in place to foster accountability and transparency for our Board of Directors and management team. These policies reflect our underlying commitment to maintain the highest standards of ethics and integrity and to operate our business in compliance with all applicable anti-corruption, anti-bribery, and anti-trust laws and regulations.
**Board Leadership**

Cyxtera is governed by a nine-person Board of Directors. This Board is responsible for the oversight of the management of our company and its business for the long-term benefit of our stakeholders.

Its members set the tone for Cyxtera and operate under a set of published Guidelines, which are based on best practices that meet or exceed the existing standards of the NASDAQ Exchange and requirements of the U.S. Securities and Exchange Commission. We feature an independent, experienced and diverse Board with expertise in a broad set of areas relevant to our business.

**OUR APPROACH**

As a global leader in colocation and interconnection services, Cyxtera is committed to empowering customers and partners to build sustainable businesses, minimizing our own environmental footprint, fostering diverse and connected communities and increasing trust and transparency. We wanted to share a few of our guiding principles below.

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<tr>
<th>Governance</th>
<th>Partner with Independent Oversight to Lead the Organization</th>
<th>Integrate ESG Across Our Entire Corporate Strategy</th>
<th>Strengthen Governance with Board Diversity</th>
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<tr>
<td></td>
<td>Build trust with our customers, partners, stakeholders, and industry through independent Board and executive stewardship of organizational management.</td>
<td>Prioritize ESG initiatives at the board level and ensure multiple levels of oversight to encourage meaningful change across the organization.</td>
<td>Provide greater accountability to all stakeholders with management strategy developed by a Board with diverse experiences and backgrounds.</td>
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**GOVERNANCE**

**LEADERSHIP, TRANSPARENCY AND ACCOUNTABILITY**

<table>
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<tr>
<th>100% Commitment to Good Governance at the Board and Executive Levels</th>
<th>Separate Chair and CEO</th>
<th>78% Independent Directors</th>
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<tr>
<td>100% Employee Commitment to Company Code of Conduct</td>
<td>22% Female Board Members</td>
<td></td>
</tr>
<tr>
<td>Board-Level ESG Oversight</td>
<td>56% Gender and Ethnic Diversity of Board Members</td>
<td></td>
</tr>
</tbody>
</table>
Corporation Governance

Ethics & Compliance

We are committed to conducting our business in a manner that is fair, ethical, and responsible to earn and maintain the trust of our stakeholders. Our Code of Business Conduct and Ethics requires all of our directors, officers, and employees to conduct business in an ethical manner and in compliance with all applicable laws, rules and regulations. We had a 100% completion rate for our Code of Business Conduct and Ethics training in 2021, and all employees who completed the training affirmatively accepted and agreed to comply with the requirements of the Code. Under the oversight of the Audit Committee, our compliance team oversees compliance with applicable laws and regulations and coordinates with subject matter experts throughout the business to identify, monitor, and mitigate compliance risks.

Cyxtera recognizes that effectively managing enterprise risk is critically important to the long-term success of our business. Management is responsible for our company’s day-to-day risk management activities. Our company relies on a comprehensive risk management process to aggregate, monitor, measure, and manage risks. The risk management process is designed to enable the Board to establish a mutual understanding with management of the effectiveness of the company’s risk management practices and capabilities, to review the company’s risk exposure, and to elevate certain key risks for discussion at the Board level.

Cyxtera is committed to working with suppliers willing to support our sustainability initiatives. We believe that managing a responsible supply chain includes a proactive approach to supplier onboarding combined with a diligent auditing process to assess potential supply chain risks. While we exercise oversight, we do not have full control over our supply chain nor the suppliers we do business with; however, we continually seek to partner with suppliers that share common values and a shared commitment to our ESG objectives.

Information Security & Data Privacy

As a global leader in colocation, Cyxtera provides a trusted data center platform that meets the industry’s high bar for data resiliency and security. Our program reduces data center risk with comprehensive support for industry standards, including SOC 1, SOC 2, PCI-DSS, ISO 27001, ABS OSPAR, and NIST 800-53 PE High.
This annex expands transparency through key quantitative data compiled in accordance with the SASB frameworks and standards, along with additional details on our workforce, revenues, sales, stakeholders, locations, and certification. Data in this ESG Fact Sheet covers all global operations unless otherwise noted. In developing our ESG Fact Sheet, we have compiled metrics organized by key ESG themes incorporated within our tables and throughout our organization.
### SASB Metric Index

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<th>SASB Metric</th>
<th>SASB Code</th>
<th>2021 Data</th>
<th>Narrative Response</th>
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<tbody>
<tr>
<td>Real Estate</td>
<td>Energy consumption data coverage as a percentage of total floor area, by property subsector.</td>
<td>IF-RE-130a.1</td>
<td>100%</td>
<td>We have access to 100% of our electrical consumption portfolio-wide.</td>
</tr>
<tr>
<td>Real Estate</td>
<td>(1) Total energy consumed by portfolio area with data coverage, (2) percentage grid electricity, and; (3) percentage renewable, by property subsector.</td>
<td>IF-RE-130a.2</td>
<td>(1) 1,143,322 MWh, (2) 100%, (3) 30.2%</td>
<td>Energy consumption for the US, UK, and Canada increased from 1,044,210 KWh in 2020 to 1,093,765 KWh in 2021, for a percentage increase of 4.70%.</td>
</tr>
<tr>
<td>Real Estate</td>
<td>Like-for-like percentage change in energy consumption for the portfolio area with data coverage, by property subsector.</td>
<td>IF-RE-130a.3</td>
<td>4.7%</td>
<td></td>
</tr>
<tr>
<td>Real Estate</td>
<td>Percentage of eligible portfolio that (1) has an energy rating and (2) is certified to ENERGY STAR, by property subsector.</td>
<td>IF-RE-130a.4</td>
<td>(1) 64.7%, (2) 46%</td>
<td></td>
</tr>
<tr>
<td>Real Estate</td>
<td>Description of how building energy management considerations are integrated into property investment analysis and operational strategy.</td>
<td>IF-RE-130a.5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Water Management</td>
<td>Water withdrawal data coverage as a percentage of (1) total floor area, and; (2) floor area in regions with High or Extremely High Baseline Water Stress, by property subsector.</td>
<td>IF-RE-140a.1</td>
<td>(1) 96.46%, (2) 100%</td>
<td>We have access to 100% of water information in regions with High &amp; Extremely High water stress.</td>
</tr>
<tr>
<td>Water Management</td>
<td>(1) Total water withdrawn by portfolio area with data coverage, and; (2) percentage in regions with High or Extremely High Baseline Water Stress, by property subsector.</td>
<td>IF-RE-140a.2</td>
<td>(1) 450,163.36 m³, (2) 33.81%</td>
<td>Water withdrawn for the US, UK, and Canada increased from 112,327,728.33 gallons in 2020 to 118,920,579.49 gallons in 2021, for a percentage increase of 5.80%.</td>
</tr>
<tr>
<td>Water Management</td>
<td>Like-for-like percentage change in water withdrawn for portfolio area with data coverage, by property subsector.</td>
<td>IF-RE-140a.3</td>
<td>5.80%</td>
<td></td>
</tr>
<tr>
<td>Water Management</td>
<td>Description of water management risks and discussion of strategies and practices to mitigate those risks.</td>
<td>IF-RE-140a.4</td>
<td></td>
<td>Cyxtera’s analysis of data center expansion opportunities includes the evaluation of water management risks. Where possible, we seek to incorporate water systems that will minimize our water withdrawal, particularly in regions with high or extremely high water stress.</td>
</tr>
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## SASB Metric Index

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</thead>
<tbody>
<tr>
<td><strong>Real Estate</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Management of Tenant Sustainability Impacts</td>
<td>Percentage of tenants that are separately metered or submetered for (1) water withdrawals, by property subsector.</td>
<td>IF-RE-410a.2</td>
<td>(2) N/A</td>
<td>(2) Cyxtera does not supply water to customers, therefore, this metric is not applicable.</td>
</tr>
<tr>
<td>Climate Change Adaptation</td>
<td>Description of climate change risk exposure analysis, degree of systematic portfolio exposure, strategies for mitigating risks, and how it is integrated into strategic planning for data center needs.</td>
<td>IF-RE-450a.2</td>
<td></td>
<td>At Cyxtera, we consider not only how we affect the environment and contribute to climate change, but also how climate change impacts our business activities. As a data center provider that prides itself on reliability, mitigating physical and operational risk is essential in protecting Cyxtera’s reputation. We work with expert risk engineers to assess our portfolio exposure and create strategies for mitigating risks. The very nature of climate change is dynamic, and our risk engineers help us identify and address these risks as they become more prevalent. For example, in recent years there has been an increased attention toward sites which may be in flood plains as the threat of extreme weather events rises. In addition to developing business continuity and disaster recovery plans for all data centers, we also take a more proactive approach through site planning and preparation. Climate-related risks also present us with the opportunity to invest in innovation. We have invested in technologies such as fuel cells or combined heat power systems, which provide continuous on-site electrical power generation. These technologies offer the ability to improve the reliability of electrical power to a data center in the event of utility outage due to a weather event. These investments will only continue to solidify Cyxtera as a reliable data center provider.</td>
</tr>
<tr>
<td><strong>Activity Metrics</strong></td>
<td>Number of assets, by property subsector.</td>
<td>IF-RE-000.A</td>
<td>61</td>
<td>61 data centers</td>
</tr>
<tr>
<td></td>
<td>Leasable floor area, by property subsector.</td>
<td>IF-RE-000.B</td>
<td>1.83M ft²</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Average occupancy rate, by property subsector.</td>
<td>IF-RE-000.D</td>
<td>Stabilized Occupancy – 71.4%</td>
<td></td>
</tr>
</tbody>
</table>
## SASB Metric Index

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</tr>
</thead>
</table>
| **Software & IT** | (1) Number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of users affected. | TC-SI-230a.1 | (1) 0  
(2) 0%  
(3) 0 | Cyxtera had no data breaches in 2021. |
| **Data Security** | Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards. | TC-SI-230a.2 | | Cyxtera understands the importance of identifying and addressing data security risks. To tailor our defenses, we concentrate our resources on risks associated with business critical applications in conjunction with applied intelligence. We also rely on system owners, legal, and procurement staff to review our third-party service level agreements to ensure they meet our requirements. Taking these steps is essential in meeting our reliability objective that no Cyxtera affiliated business' critical systems experience service disruptions due to unauthorized access. |
| **Recruiting & Managing a Global, Diverse & Skilled Workforce** | Percentage of employees that are (1) foreign nationals and (2) located offshore. | TC-SI-330a.1 | (1) 2.05%  
(2) 0 | (1) Cyxtera has 13 US employees working under a visa status out of a total 632 employees. |
| | Employee engagement as a percentage. | TC-SI-330a.2 | See Narrative Response | 72.29% of employees who responded to the survey Strongly Agreed or Agreed with the statement: “I have confidence in the future of Cyxtera and would recommend it to a friend searching for employment.”  
77.53% of employees who responded to the survey Strongly Agreed or Agreed with the statement: “I plan to be working at Cyxtera two years from now.” |

Note to TC-SI-000.B – Data processing capacity shall be reported in units of measure typically tracked by the entity or used as the basis for contracting software and IT services, such as Million Service Units (MSUs), Million Instructions per Second (MIPS), Mega Floating-Point Operations per Second (MFLOPS), compute cycles, or other. Alternatively, the entity may disclose owned and outsourced data processing needs in other units of measure, such as rack space or data center square footage. The percentage outsourced shall include On-Premise cloud services, those that are hosted on Public Cloud, and those that are residing in Colocation Data Centers.
## SASB Metric Index

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<th>2021 Data</th>
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</thead>
<tbody>
<tr>
<td>Recruiting &amp; Managing a Global, Diverse &amp; Skilled Workforce</td>
<td>Percentage of gender and racial/ethnic group representation for (1) management, (2) technical staff, and (3) all other employees.</td>
<td>TC-SI-330a.3</td>
<td>See Narrative Response</td>
<td>(1) gender: women – 28%, men – 72% racial: white – 63%, all others1 – 31%, not specified – 6% (2) gender: women – 15%, men – 85% racial: white – 55%, all others1 – 39%, not specified – 6% (3) gender: women – 39%, men – 61% racial: white – 51%, all others1 – 36%, not specified – 14%</td>
</tr>
<tr>
<td>Managing Systemic Risks from Technology Disruptions</td>
<td>Number of (1) performance issues and (2) service disruptions; (3) total customer downtime.</td>
<td>TC-SI-550a.1</td>
<td>(1) 7 (2) 1 (3) &lt;1 minute</td>
<td>During 2021 our availability was &gt;99.999%.</td>
</tr>
<tr>
<td></td>
<td>Description of business continuity risks related to disruptions of operations.</td>
<td>TC-SI-550a.2</td>
<td>Pg 13-37, Risk Factors.</td>
<td>See the “Risk Factors” section in our Annual Report on Form 10-K for the Fiscal Year ended December 31, 2021 filed with the Securities and Exchange Commission.</td>
</tr>
<tr>
<td>Activity Metrics</td>
<td>(1) Number of licenses or subscriptions, (2) percentage cloud-based.</td>
<td>IF-SI-000.A</td>
<td>(1) N/A (2) N/A</td>
<td>(2) Cyxtera does not offer cloud-based licenses or subscriptions, therefore, this metric is not applicable.</td>
</tr>
<tr>
<td></td>
<td>(1) Amount of data storage, (2) percentage cloud-based.</td>
<td>IF-SI-000.C</td>
<td>(1) N/A (2) N/A</td>
<td>(1) Cyxtera does not sell data storage, as customers are responsible for their own data storage within colocation environments. Cyxtera’s colocation offerings include 1.82 M sellable ft² in stabilized markets and 245 MW total capacity. (2) Cyxtera does not offer data storage, therefore, this metric is not applicable.</td>
</tr>
</tbody>
</table>

Notes:
1 – Includes US, UK, CAN, SIN, FRA, AMS
2 – Includes US, UK, and CAN data only
3 – All Other includes: American Indian/Alaskan Native, Asian, Black or African American, Hispanic or Latino, Native Hawaiian or Other Pacific Islander, and two or more races
Scale faster, achieve financial goals, and gain a competitive advantage with more cloud-like and flexible infrastructure solutions across our global data center platform.