

ENTERPRISE SUSTAINABILITY POLICY STATEMENT

definity.

Purpose

Definity Financial Corporation is the parent company to some of Canada's most long-standing and innovative property and casualty insurance brands and companies. Definity has implemented an enterprise-wide sustainability policy to support the fulfilment of its purpose of “building a better world by helping our clients and communities adapt and thrive.” The policy supports Definity and its family of companies in working toward making a positive environmental and social impact. It outlines the effective management of environmental and social risks and identifies opportunities for improvements to its business in this regard through its operations, investments, products, service offerings, and interactions with our communities.

Principles

Definity’s actions will be guided by the following principles:

- **ACT SUSTAINABLY** — We prioritize sustainability considerations, especially those that have the greatest impact. “Doing the right thing” is embedded throughout our business, guiding our decisions and informing our actions.
- **ACTIVATE EMPLOYEES** — We lead by example to create meaningful engagement across our organization. We are authentic and embody our company values through an involved and diverse culture.
- **INSPIRE POSITIVE CHANGE** — We drive action and impact through longstanding and trusted relationships in our communities and around the world. We act as an involved and respectful corporate citizen and encourage our stakeholders to do the same.

In addition, Definity will:

- assess the environmental and social impacts of the corporation’s activities
- demonstrate a corporate culture that considers environmental stewardship, inclusion, diversity, equity, and accessibility in its decision-making
- reduce the corporation’s discharge of pollutants to water, land, and air
- reduce emissions associated with investments, including listed equities and corporate bonds
- support local, regional, and national community-based environmental and social initiatives by incentivizing employees to volunteer and donate
- listen to, consult, educate, and engage our employees, brokers, and customers about environmental stewardship as well as inclusion, diversity, equity, and accessibility
- report our progress annually through the Environmental, Social, Governance report or equivalent disclosure
- comply with environmental and human rights laws

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