We are the nation’s premier single-family home leasing company, providing access to more than 80,000 high-quality homes in great neighborhoods in 16 U.S. markets.

We are the unrivaled leader of a growing industry that provides a valuable housing choice to the increasing share of Americans who are opting not to buy a house.

With more than 1,300 full-time associates and nearly 2,000 vendors across the country, we provide consistent, superior service and a worry-free lifestyle for our residents.

We’ve invested more than $2.5 billion in our communities through home renovations over the last 10 years, including $377.5 million in 2021. We also contributed to local infrastructure through more than $314 million in property taxes in 2021.

We’re committed to sustainability, with more than half of our homes equipped with Smart Home technology to enable residents to save up to 15% on their energy bills.

Who We Are

Resident Satisfaction

Our residents are overwhelmingly satisfied with and positive about their experiences.

- **32 Months** Average Same Store Resident Tenure
- **98.1%** Average Same Store Occupancy Rate
- **79%** Average Same Store Renewal Rate
- **4.0** Combined Cumulative Google and Yelp Rating
- **A+** Better Business Bureau Rating

As of 1Q 2022, unless otherwise noted
Invitation Homes’ core values of Genuine Care, Unshakeable Integrity, Continuous Excellence, and Standout Citizenship define our company’s approach to serving our residents. Even as pandemic-related eviction moratoriums have expired, we have not changed our approach: Invitation Homes will continue to act guided by our principle to always do the right thing and, for us, that has always meant working with our residents to help keep them in their homes.

We have helped thousands of individuals and families who were impacted by COVID-19 stay in their homes. As of March 31, 2022, we have aided our residents in obtaining rental assistance payments totaling $71 million.

We continue to encourage all of our residents facing financial challenges to reach out to us so that we can help them navigate through these challenges and find the best solution for their individual needs.

Our business could not exist without an army of skilled workers to help us address a wide range of maintenance projects. Through our Step Up, Stand Out program, we are investing in skills training to promote these professions and encourage younger workers to acquire the skills necessary to do these jobs.

Through our Green Spaces program, we are funding the creation and enhancement of outdoor community spaces in our markets.

Protecting the environment is critically important to us, and our corporate responsibility initiatives — including products and practices that promote energy efficiency and resource conservation — help limit the company’s carbon footprint and environmental impact.

We continue to advance our efforts around diversity, equity, and inclusion, with the goal of engaging all of our associates to achieve their full potential and ensuring they provide the best experience for our residents.

We are actively engaged in a broad range of community and philanthropic activities in our markets, contributing funds nationwide, while encouraging our associates to be active in their communities by providing 20 hours of paid volunteer time annually. In 2021, our associates volunteered 13,196 hours in their communities.

As of 1Q 2022, unless otherwise noted